

Social Worker, MSW, Neonatal Intensive Care Unit (NICU) and MotherBaby Care (MBC)

BC Women's Hospital + Health Centre
Vancouver, BC

As of April 1, 2024 this position may qualify for a one-time recruitment incentive up to \$15,000, \$20,000 or \$30,000 (subject to funding availability). To learn more about this incentive and if you qualify, please ask your Talent Acquisition Advisor at khull@phsa.ca.

The successful candidate will work in close collaboration with the multi-disciplinary team (physicians, midwives, nursing, psychologists, social workers, patient and family engagement advisors, Indigenous patient navigator, and spiritual health practitioner) in the Neonatal Intensive Care Unit (NICU) and MotherBaby Care (MBC) at BC Women's Hospital + Health Centre. They will be responsible for the provision of social work services to all parents/families of newborns hospitalized in the Neonatal Intensive Care Unit (NICU) and Mother Baby Care (MBC), as well as patients/families in the Maternal Newborn Program. The Neonatal Program of BC Women's Hospital + Health Centre offers a strong academic environment with a philosophy of evidence-based practice, support for patient-centred research and quality improvement and opportunities for innovation and excellence in clinical care.

What you'll do

- Conduct comprehensive psycho-social and family assessments by methods such as interviewing the patient and family, obtaining relevant information, gathering social data regarding the patient and family and formulation of assessment and plan of intervention, in accordance with professional practice standards and clinical policies.
- Support patients and their families by understanding the nature and treatment of the presenting issues by providing education, short-term counseling, and crisis intervention to families and other relevant caregivers.
- Provide comprehensive clinical counseling to women, children and their families by focusing on their social, emotional and cultural needs, including adjustment to diagnosis and treatment decisions, loss of functioning, and dealing with emotional and family crises in the context of evidence-based care.
- Support women and their families by organizing and facilitating psycho-educational, counseling and bereavement groups for partners and their families.
- Facilitate complex discharge planning with the team, patient, family and community agencies by coordinating regular meetings to ensure psycho-social follow-up.
- Establish and maintain effective collaborative and constructive liaison relationships with a variety of individuals and groups, including patients and families, community providers, MCFD social workers, schools, hospitals and other agencies, in order to coordinate services across the continuum of health care.

What you bring

Qualifications

- A Master's Degree in Social Work from an accredited School of Social Work.

- Minimum of one (1) year of recent, related experience with patients and families with a health condition relevant to the service/program area within BC Women's Hospital & Health Centre including clinical skills in crisis intervention, assessment, short-term counseling, individual, group and family counseling
- Experience in mental health, child protection, women's issues, intimate partner violence, harm reduction model and grief and loss in a health care or hospital setting; or an equivalent combination of education, training or experience.
- Current full registration with the British Columbia College of Social Workers.

Skills & Knowledge

- Comprehensive knowledge of Social Work theory and practice.
- Demonstrated ability to conduct and document a comprehensive psychosocial assessment.
- Demonstrated ability to provide individual, family and group counseling.
- Knowledge of the psychosocial needs of women and families with health and/or mental health conditions.
- Knowledge of and experience with women centered care.
- Knowledge of child protection issues and relevant legislation concerning children, consents and FOIPPA.
- Knowledge of formalized agreements between C&W and MCFD relevant to child protection protocols and other formal agreements with community agencies.
- Commitment to develop knowledge and understanding of legislative obligations and provincial commitments found in the foundational documents – including Truth & Reconciliation Commission's Calls to Action (2015), In Plain Sight (2020), BC's Declaration on the Rights of Indigenous Peoples Act (2019), United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP), Reclaiming Power and Place Missing and Murdered Indigenous Women & Girls Calls for Justice (2019), the Declaration Act Action Plan and Remembering Keegan: A First Nations Case Study – and how they intersect across the health care system.
- Commitment to upholding the shared responsibility of creating lasting and meaningful reconciliation in Canada as per TRC (2015) and BC's Declaration on the Rights of Indigenous Peoples Act (2019).
- As a strong asset for consideration, we are looking for our successful candidate to have: Knowledge of social, economic, political and historical realities of settler colonialism on Indigenous Peoples and familiarity with addressing Indigenous-specific anti-racism, anti-racism and Indigenous Cultural Safety and foundational documents and legislative commitments (The Declaration Act, the Declaration Action Plan, TRC, IPS, Remembering Keegan, etc.).

What we bring

Every PHSA employee enables the best possible patient care for our patients and their families. Whether you are providing direct care, conducting research, or making it possible for others to do their work, you impact the lives of British Columbians today and in the future. That's why we're focused on your care too – offering health, wellness, development programs to support you – at work and at home.

- Join one of BC's largest employers with province-wide programs, services and operations – offering vast opportunities for growth, development, and recognition programs that honour the commitment and contribution of all employees.

- Access to professional development opportunities through our in-house training programs, including +2,000 courses, such as our San'yas Indigenous Cultural Safety Training course, or Core Linx for Leadership roles.
- Enjoy a comprehensive benefits package, including municipal pension plan, and psychological health & safety programs and holistic wellness resources.
- Annual statutory holidays (13) with generous vacation entitlement and accrualment.
- PHSA is a remote work friendly employer, welcoming flexible work options to support our people (eligibility may vary, depending on position).
- Access to WorkPerks, a premium discount program offering a wide range of local and national discounts on electronics, entertainment, dining, travel, wellness, apparel, and more.

Job Type: Regular, Full-Time and Regular Part-Time Opportunities Available

Wage: \$42.27 - \$52.81/hour

Location: 4500 Oak Street, Vancouver BC, V6H 3N1

Applications will be accepted until position is filled.

Requisition # 179648E Hours of Work: Monday – Friday; 0800-1600

Requisition # 179364E (0.60 FTE) Hours of Work: Thursday – Saturday; 0800-1600

What we do

BC Women's Hospital & Health Centre (BCW) is dedicated to improving the health of women, newborns and families through a comprehensive range of services, research and education.

BCW is part of the Provincial Health Services Authority (PHSA).

The Provincial Health Services Authority (PHSA) plans, manages and evaluates specialized health services with the BC health authorities to provide equitable and cost-effective health care for people throughout the province. Our values reflect our commitment to excellence and include: Respect people – Be compassionate – Dare to innovate – Cultivate partnerships – Serve with purpose.

Learn more about PHSA and our programs: jobs.phsa.ca/programs-and-services

PHSA and BCW are committed to equity in our hiring and employment practices. With learning and compassion, we are addressing existing inequities and barriers throughout our systems. PHSA is seeking to create a diverse workforce and to establish an inclusive and culturally safe environment. We invite applications and enquiries from all people, particularly those belonging to the historically, systemically, and/or persistently marginalized groups identified under the B.C. Human Rights Code.

One of PHSA's North Star priorities is to eradicate Indigenous-specific racism, which includes dismantling barriers to health care employment at every level. We welcome Indigenous individuals to apply and/or contact the Sanya'kula Team (Indigenous Recruitment & Employee Experience) for support at indigenous.employment@phsa.ca.

Indigenous-specific anti-racism initiatives are rooted in addressing the unique forms of discrimination, historical and ongoing injustices, and marginalization faced by Indigenous peoples. These initiatives align with an Indigenous rights-based approach, recognizing the inherent rights and self-determination of Indigenous communities. PHSA must uphold legislative obligations and provincial commitments found in the foundational

documents such as including Truth & Reconciliation Commission's Calls to Action (2015), In Plain Sight (2020), BC's Declaration on the Rights of Indigenous Peoples Act (2019), United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP), Reclaiming Power and Place Missing and Murdered Indigenous Women & Girls Calls for Justice (2019), the Declaration Act Action Plan and Remembering Keegan: A First Nations Case Study.

ATTN: PHSA Employees:

To be considered as a PHSA employee (internal applicant) for this position, **you must apply online via your internal profile at <http://internaljobs.phsa.ca>**

Please note the internal job posting will no longer be accessible after the expiry date of **February 22, 2025**. If the internal job posting has expired, please contact the Internal Jobs Help Desk and advise that you would like to be considered as a late internal applicant for this position. **Please do not apply for the external job posting.**

If you have not registered your internal profile, a password is required to log in for the first time. To obtain your password, please contact the **Internal Jobs Help Desk at 604-875-7264 or 1-855-875-7264**. Please note regular business hours are Monday – Friday (excluding stats), 8:30am to 4:30pm. For inquiries outside of regular business hours, please email the Internal Jobs Help Desk at internaljobshelpu@phsa.ca and a Help Desk Representative will contact you the next business day.