



Complex Case Manager (Social Worker, Occupational Therapist, Registered Nurse)

Location: Virtual with occasional onsite visits (Central Kootenay, BC)

Overview: Join our team as a Complex Case Manager dedicated to supporting an individual with intellectual disability in Central Kootenay, BC, with a focus on their transition from high school to adult services in the upcoming years.

Responsibilities:

- Provide complex case management services informed by a trauma lens, attachment and family systems theories, and inclusion and equity framework.
- Maintain a flexible work schedule to ensure service accessibility; onsite visits required 2-4 days, 4-6 times per year (travel involved).
- Collaborate effectively with youth, family, school, rehabilitation teams, medical personnel, and trustee to coordinate care and services.
- Implement and update the life care plan through comprehensive assessments and personalized care plans.
- Oversee and coordinate support workers to ensure continuity and quality of care.

Education and Experience:

- Degree in Social Work, Occupational Therapy, or Nursing with relevant provincial licensure.
- Experience in complex case management, supporting individuals with intellectual disabilities preferred.
- Experience in school systems and demonstrated skills in assessment, treatment planning, and case coordination.

Skills and Qualifications:

- Strong interpersonal skills, ability to build rapport with youth and families.
- Proficiency in technology for remote engagement (phone, text, video).
- Ability to work independently and collaboratively with clients, colleagues, and service providers.
- Excellent organizational, conflict management, and communication skills.
- Ethical decision-making ability and commitment to evidence-based practice.

Work Conditions:

- Flexible working hours with approximately 4-6 trips per year, each lasting several days.
- Remote work from contractor's office with travel to Central Kootenay by vehicle or airplane.

- Time commitment averages approximately 20-25 hours per month annually, with fewer hours during remote months and increased hours during onsite travel periods.
- Hotel accommodation provided for onsite visits; potential exposure to animals.

Additional Information:

- Private contractor role.
- Must obtain Vulnerable Sector RCMP security clearance and possess a valid class 5 BC driver's licence.

Application Process: If you're passionate about making a difference in the life of a youth with intellectual disability and meet the qualifications, please submit your resume and cover letter to Dawn Chisholm at Dawn@AuroraAssessments.com. Please indicate "Complex Case Manager - Virtual/Central Kootenay" in the subject line.

Application Deadline: Open Until Filled

We look forward to welcoming a compassionate and motivated individual to our team.